

Improving Interdisciplinary Communication



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Klose Lymphedema Conference
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A team approach to the many sides of cancer

2013 ANNUAL REPORT

surgery



Improving Interdisciplinary Care

The Rationale for Changes

There is Data to support that with MDT patients do better

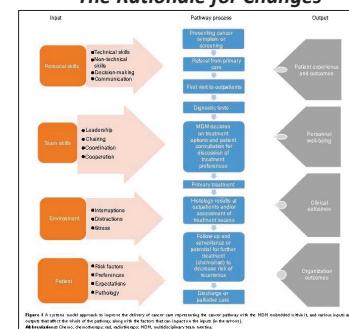
- Survival is increase
- Improved outcomes
- Positive changes to management



Improving Interdisciplinary Care

The Rationale for Changes

Personnel skills
Team skills
Environment
Patient



Patient experience
Personnel well being
Clinical outcomes
Organization outcome

Improving Interdisciplinary Care

The Rationale for Changes

Factors that affect team

- Level of expertise
- Leadership
- Culture
- Personal training
- Interpersonal factors-

Interventions

- Training sessions
- Inactive workshop/discussion
- Assessment tools to measure patient care
- Checklists

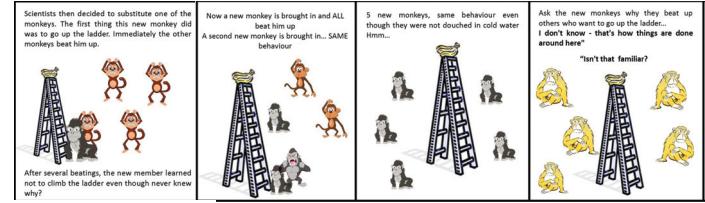
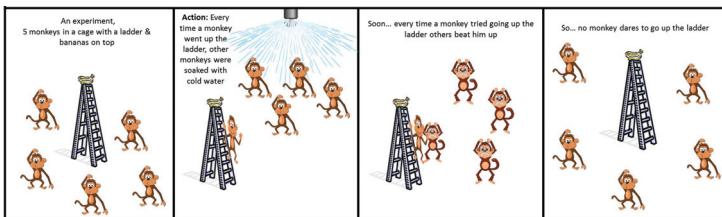
Improving Interdisciplinary Care

The Rationale for Changes

AMA journal of ethics recognized the 3 most important team competencies

- Maximizing collective intelligence
- Inclusive collaboration
- Open communication





Improving Interdisciplinary Care *The Five Key Elements*

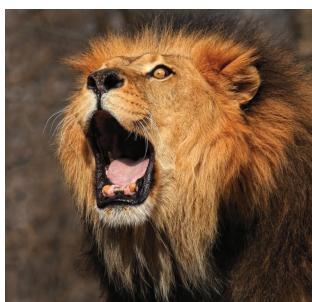
- Hierarchy
- Expert Skills
- Communication
- Feedback on Outcomes
- Perspective



Improving Interdisciplinary Care *Navigating Hierarchy*



Improving Interdisciplinary Care *Navigating Hierarchy*



Improving Interdisciplinary Care *Navigating Hierarchy*

Get to know each other

- Social events
- Retreats
- Holiday party



Improving Interdisciplinary Care *Navigating Hierarchy*

Get a seat at the table

Establish equal participation in case workgroups

Meet for quarterly conference

Establish protocols together



Improving Interdisciplinary Care *Navigating Hierarchy*

If you don't feel like your are being heard then look around for other options

Patients trust the therapists

Get sprayed with cold water

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Providing Expert Skills



Seek out opportunities to show off your skills and educate
D&D classes
Sleeve fitting workshops

**Come to clinics or OR's to
exchange skills**



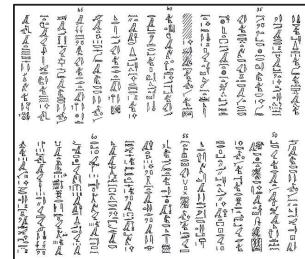
Improving Interdisciplinary Care
Providing Expert Skills



Educate others about the importance of a CLT or LANA certified therapist

Improving Interdisciplinary Care *Improving Communication*

State	Target	2018/19	2019/20	2020/21
Functional Goal 1 (Short Term)	If able to work with the right level of support, will be able to self-advise to feel less stressed about the challenges of working from home.	Not met	Not met	Not met
Functional Goal 2 (Short Term)	Will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively.	Not met	Not met	Not met
Functional Goal 2 (Long Term)	Will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively, and will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively, and will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively.	Not met	Not met	Not met
Grid (Short Term)	ROM (Short Term)	ROM (Short Term)	ROM (Short Term)	ROM (Short Term)
Independent Self Management (Short Term)	Will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively.	Not met	Not met	Not met
Independent Self Management (Long Term)	Will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively, and will be able to self-advise to feel less stressed about the challenges of working from home and deal with stress more effectively.	Not met	Not met	Not met
Texas Quality Solving (Short Term)	Identify problems and opportunities for improvement.	Not met	Not met	Not met
Texas Quality Solving (Long Term)	Identify problems and opportunities for improvement, modify by 25%.	Not met	Not met	Not met
Strength (Short Term)	Strength when I self-advise to feel less stressed about the challenges of working from home and set personal goals.	Not met	Not met	Not met
Strength (Long Term)	Strength when I self-advise to feel less stressed about the challenges of working from home and set personal goals, and will be able to self-advise to feel less stressed about the challenges of working from home and set personal goals.	Not met	Not met	Not met
ROM (Short Term)	ROM (Short Term)	ROM (Short Term)	ROM (Short Term)	ROM (Short Term)



vs

We speak a different language

Improving Interdisciplinary Care *Improving Communication*



Set common goals together

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The benefit of feedback



Have bi annual meetings about progress with key players

Measure LLIS, publish papers

Use Patient satisfaction reports

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Gaining Perspective

A screenshot of the Klose Training website. It features sections for 'Lymphedema Certification and Online Education' and 'Lymphedema Therapy Certification Course'. It includes a video thumbnail for 'BEST class I have EVER taken.', a 'NEW ONLINE COURSE!' section, and a 'Klose Lymphedema Conference 2019' section.

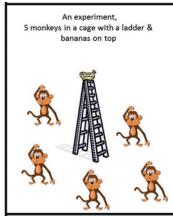
Conferences

Network with others

Seek further training

Improving Interdisciplinary Care

The Five Key Elements



Hierarchy
Expert Skills
Communication
Feedback on Outcomes
Perspective

Take Home Message

Don't be a monkey
Get the banana



